



Construction
& Property
Consultants

SUMMERS-INMAN
QUALITY POLICY STATEMENT



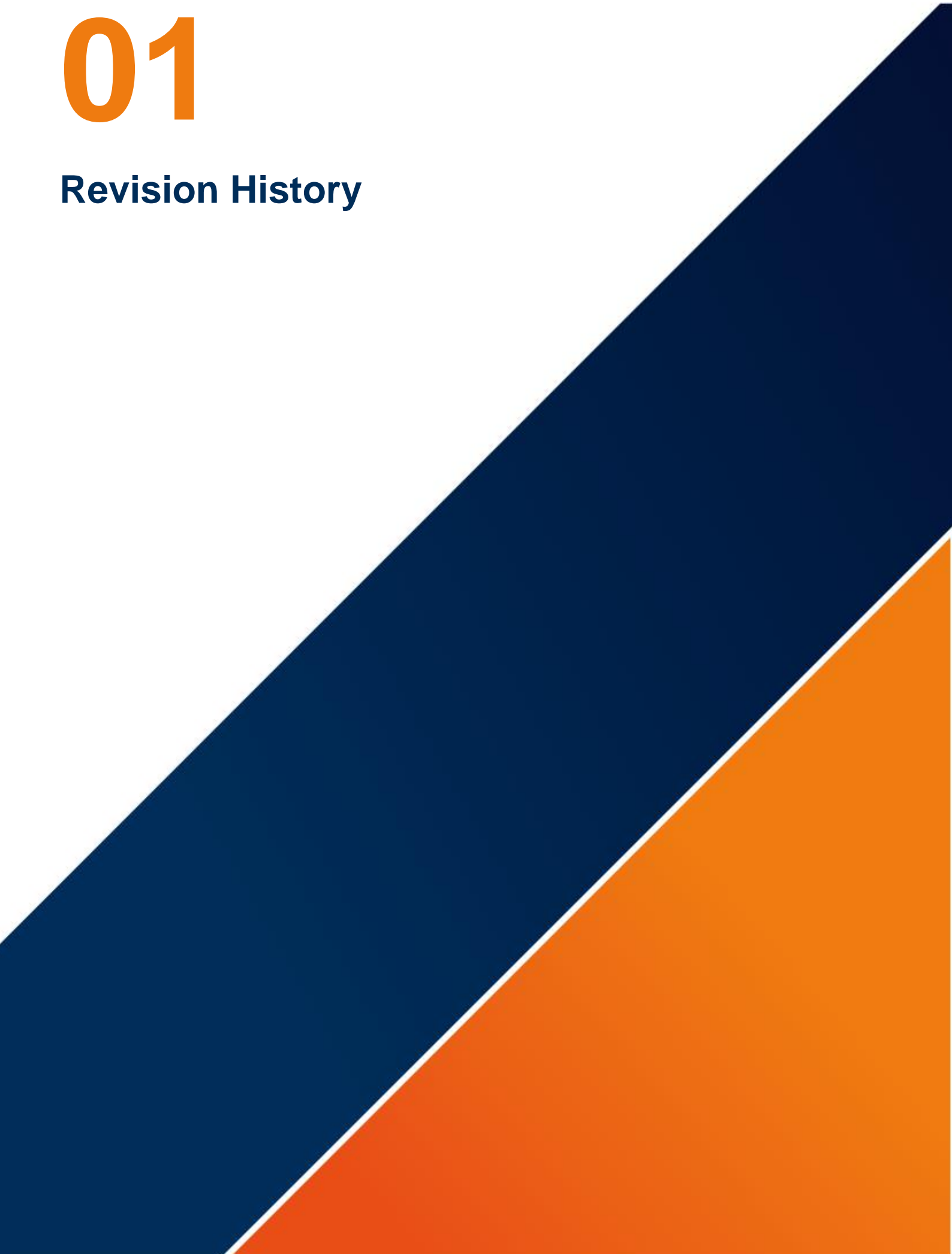
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Revision History



1. Revision History

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| Revision | Date | Originator | Description |
|----------|-------------------------------|--------------|--|
| - | 4 th Nov 2015 | David Cronje | Updated to capture new document format and quality policy wording amended. |
| A | 4 th February 2017 | David Cronje | Reviewed by Group Managing Director |
| B | 4 th February 2018 | David Cronje | Updated for logos and office addresses |
| C | 4 th February 2019 | David Cronje | Reviewed by Group Managing Director |
| D | 4 th February 2020 | David Cronje | Updated to capture new document format |
| E | 1st May 2020 | David Cronje | Update to Group Managing Director |

02

Quality Policy Statement

2. Quality Policy Statement

It is the policy of Summers-Inman to provide construction and property consultancy services that fulfil the requirements and expectations of our Clients. Every project undertaken by the business shall be conducted in accordance with the highest ethical and business standards. To ensure the effective implementation of this policy, a management system has been employed which complies with the requirements of ISO 9001.

Summers-Inman will:

- Actively involve everyone in the decision-making process via an 'open door' policy whereby input is welcome and innovation rewarded.
- Ensure everyone has the appropriate education, training, skills and experience to carry out their work competently, in accordance with our policies and procedures.
- Comply with all applicable statutory laws and regulations.
- Work closely with our Clients to establish the highest quality standards.
- Cultivate and promote a 'partnership' relationship with Clients to maximise efficiencies to the mutual benefit of all.
- Provide our services to a high professional standard with technical and commercial integrity.
- Develop an environment in which everyone is motivated to continually improve the efficiency and effectiveness of the organisation, its processes and management system.

Summers-Inman has a policy of continual improvement of both its methodology for projects and its customer focus ensuring that we understand the Client's needs, both now and in the future.

We continuously challenge ourselves to improve the quality management system through the review of quality objectives and results by the management team annually.

At Summers-Inman, teamwork, engagement, ownership and support by everyone are imperative for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources and we will ensure that our Quality Policy is reviewed annually and communicated to all employees and third parties.

The Quality Management System, Quality Manual and Quality Policy have the endorsement of the Group Managing Director.



Signed: _____

Group Managing Director – Ian Griffiths

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